

Purchasing policy

Pursuing the path to sustainable growth of company success, we let ourselves guide by unchanging landmarks.

We expect our suppliers to actively implement the commitments to ethical and sustainable behavior contained in our [Code of Conduct](#) within their company and their own supply chain.

We require our suppliers to meet high sustainability standards. We therefore expect them to be assessed and certified by EcoVadis. This supports the alignment of their products and services with our sustainability goals.

Customer satisfaction

Our purchasing goals are decisively influenced by the requirements and the satisfaction of our customers. In implementing these goals, we rely on interdisciplinary cooperation with the organizational units so as to ensure, in the medium term, the optimal combination of function, delivery, delivery dependability and price. Reaching the quality goals is indispensable to this end.

Responsibility for quality

We are responsible for the quality of third-party products and services, and we pursue a zero-defects policy regarding purchased parts, goods and services. In implementing the quality goals, we closely cooperate with other organizational units within our company.

Supplier development

We need capable and innovative suppliers for goods and services, with whom we cooperate in an open-minded and fair manner on a long-term basis. We respect our suppliers as independent contractors, and we actively promote supplier development.

Fairness and transparency

We make our purchasing decisions solely on the basis of objective and plausible criteria. When it comes to selecting suppliers, implementing goals and assessing supplier performance, we reach internal agreements and proceed on the basis of standardized criteria and procedures.

Regarding bribery, corruption, and the acceptance of benefits, we conduct our business under a communicated zero-tolerance policy; this is prerequisite to granting all parties involved the independence needed to reach this goal.

Internationality

Internationally focused, systematic purchasing-market development creates competitive advantages for our company.

Environmental responsibility

Environmental protection and sustainability are very important to us. We bear them in mind when selecting materials with regard to recycling and disposal, in packaging and transport.

Constant improvement

We are constantly improving the structures and operations in the entire purchasing process. Sophisticated SCM strategies and best-practice solutions are the basis of our work.